CBI Identity Theft Unit



Additional Contacts

Notify your phone company if the identity theft involves the misuse of a long-distance telephone account, cellular telephone or telephone service. If you are having trouble getting fraudulent phone charges removed from your account, contact the Colorado Public Utilities Commission at 303-894-2000 for your local service providers or the Federal Communications Commission for long-distance service providers and cellular providers at 1-888-CALL-FCC (1-888-225-5322).



Notify the U.S Postal Inspector's Service or call 303-313-5320 (Denver Office) if you suspect that your mail has been stolen or diverted with a false change of address request. You may want to also contact your local post office immediately to file a corrected change of address form.



- Notify the Social Security Administration if you suspect that someone is using your social security number to obtain credit or employment at 1-800-269-0271 (TTY: 1-866-501-2101). It may be a good idea to obtain your Personal Earnings and Benefit Estimate Statement (PEBES) and check it for accuracy.
- Notify the State Department if your passport has been stolen at: US Department of State, Passport Services Consular Lost/Stolen Passport Section, 1111 19th Street, N.W., Suite 500, Washington, DC 20036. 1-202-955-0430.
- If you are contacted by a collection agency about a debt for which you are not responsible, notify them immediately in writing that you did not create the debt and that you are a victim of identity theft, and provide them a copy of your ID Theft Affidavit by registered mail so that you have proof that you contacted them. If they continue to contact you, file a complaint with the Colorado Collection Agency Board, 1525 Sherman Street, 7th Floor, Denver, CO 80203. 303-866-5304.
- If your driver's license has been stolen or if you have reason to believe that someone else is using your driver's license number contact the Division of Motor Vehicles and click on Fraud and Identity Theft or call 303-205-8383.
- If someone has falsely used your name when committing a crime and has been arrested or charged, please contact the Colorado Bureau of Investigation Identification Unit in order to dispute the information on your criminal history.